# LATHAM&WATKINS LLP

May 10, 2007

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Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: Carrier Change Notification of Matrix Telecom, Inc., CC Docket No. 00-257

Dear Ms. Dortch:

Matrix Telecom, Inc. ("Matrix") pursuant to 47 C.F.R. § 64.1120(e) of the Commission's rules, herein notifies the Commission that its planned acquisition of the assets of Trinsic Communications, Inc. ("Trinsic Communications") and Touch 1 Communications, Inc. ("Touch 1" and collectively with Trinsic Communications, "Trinsic") in the contiguous 48 states, Hawaii and the District of Columbia will result in the transfer of the subscriber base of Trinsic in those states to Matrix. This transaction is more fully described in the Section 214 applications Matrix filed on April 12, 2007. As required by Section 64.1120(e), Matrix provides the following information:

- a. <u>Names of the Parties to the Transaction</u>: Trinsic, Inc.; Trinsic Communications, Inc., Touch 1 Communications, Inc. ("Sellers"); and Matrix Telecom, Inc. (Purchaser").
- b. <u>Types of Telecommunications Services Provided to Affected Subscribers</u>: Resold local exchange, intraLATA toll, domestic interexchange, and international telecommunications services.
- c. <u>Date of the Transfer</u>: The parties intend to transfer the affected customers on or about June 9, 2007, or as soon as they have obtained necessary federal and state regulatory approvals.

See FCC File Nos. ITC-ASG-20070413-00143 (concerning the Section 214 authorization of Trinsic Communications) and ITC-ASG-20070413-00144 (concerning the Section 214 authorization of Touch 1).

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- d. <u>Certification of Compliance</u>: Attachment A contains Matrix's certification of compliance with the required procedures for the customer base transfer, including the provision of advance written notice to all affected subscribers.
- e. <u>Copy of Notices Sent to Affected Subscribers</u>: Attachment B contains copies of the notices sent to affected subscribers, in compliance with the Commission's rules, are appended hereto. To accommodate individual state regulatory requirements, the notices sent to Arizona, New York, Tennessee, and Virginia customers differed in minor respect from those sent to customers in other states. All versions are attached. These notices were sent, postage prepaid, to each Trinsic subscriber of record on or about April 30, 2007.

Please direct any questions concerning this matter to me.

Very truly yours,

/s/ Richard R. Cameron

Matthew A. Brill Richard R. Cameron Latham & Watkins LLP 555 Eleventh Street, N.W., Suite 1000 Washington, D.C. 20004-1304

Attorneys for Matrix Telecom, Inc.

#### Attachment A

On behalf of Matrix Telecom, Inc. ("Matrix"), and in accordance with Section 64.1120(e)(1) of the Commission's rules, 47 C.F.R. § 64.1120(e)(1), I hereby certify that I have read the foregoing document, and the statements therein are true, complete and correct to the best of my knowledge. I further certify compliance with the requirement to provide advance subscriber notice in accordance with Section 64.1120(e)(3) of the Commission's rules, 47 C.F.R. § 64.1120(e)(3), with the obligations specified in that notice, and with all other statutory and Commission requirements that apply to the Commission's streamlined process, as described in Section 64.1120(e), 47 C.F.R. § 64.1120(e).

Matrix Telecom, Inc.

By:

Scott Klopack

Vice-President of Regulatory Affairs and General Counsel

Matrix Telecom, Inc.

7171 Forest Lane, Suite 700

Dallas, Texas 75230

May 8, 2007

# **Attachment B**

Carrier Change Notifications Provided to Customers of Trinsic Communications, Inc. and Touch 1 Communications, Inc.



### \*\*This Notice Requires No Action on the Part of the Consumer\*\*

#### Dear Valued Customer:

Trinsic Communications, Inc. and Touch 1 Communications, Inc. (collectively, "Trinsic") are pleased to announce that Matrix Telecom, Inc. ("Matrix") is purchasing their local, long distance, international, and data communications service business. The anticipated date for the transfer of these services to Matrix is June 4, 2007, or as soon thereafter as Trinsic and Matrix obtain the necessary regulatory approvals.

Upon completion of the transfer, you will continue to receive the same Trinsic features, services, rates, terms and conditions of service that you enjoy today. There will not be a service interruption and your telephone number(s) will NOT change as a result of the transfer. If you no longer want any local service please contact Trinsic to disconnect service.

Notice of any future changes in rates, terms and conditions of service will be provided to you by mail or in your bill, or otherwise as provided in your service contract, if you have one.

As always, you may choose another carrier for your telephone service at any time provided another service provider is available, and subject to the terms of your service contract, if you have one. If you do not select a new local telephone service provider on or before June 1, 2007, Matrix will automatically become your local telephone service provider. If you do not want service from Matrix, you must select a new local telephone provider as quickly as possible but no later than June 1, 2007. After selecting a new local telephone provider, you should also contact your current long distance provider to ensure that your current long distance calling plan is not changed as the result of your change in local service. If you do not contact your long distance provider, you may be charged basic rates (non-calling plan rates) for long distance calls. If you select an alternative provider after June 1, 2007, your choice can only be put into effect after the change to Matrix and will therefore be delayed. Matrix will pay any carrier change charges associated with the transfer of your account to Matrix. If you have placed a "freeze" on your Trinsic service to prevent its unauthorized transfer to another carrier, it will be lifted when your Trinsic services are transferred to Matrix. At your request, Matrix can re-establish freeze protection for you after the transfer.

Until the actual transfer date, Trinsic will continue to be responsible for all customer service and billing issues. Please be aware that you are responsible for paying all bills rendered to you by Trinsic during this transition. You may be subject to suspension or termination of your phone service in accordance with Public Service Commission rules if you fail to pay your telephone bill. You should contact Trinsic with any complaints or other customer services inquiries you may have prior to the transfer. After the transfer date, you should refer your questions and complaints to Matrix.

## \*\*This Notice Requires No Action on the Part of the Consumer\*\*

#### Dear Valued Customer:

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As always, you may choose another carrier for your telephone service at any time provided another service provider is available, and subject to the terms of your service contract, if you have one. If you do not select a new local telephone service provider on or before June 1, 2007, Matrix will automatically become your local telephone service provider. If you do not want service from Matrix, you must select a new local telephone provider as quickly as possible but no later than June 1, 2007. After selecting a new local telephone provider, you should also contact your current long distance provider to ensure that your current long distance calling plan is not changed as the result of your change in local service. If you do not contact your long distance provider, you may be charged basic rates (non-calling plan rates) for long distance calls. If you select an alternative provider after June 1, 2007, your choice can only be put into effect after the change to Matrix and will therefore be delayed. Matrix will pay any carrier change charges associated with the transfer of your account to Matrix. If you have placed a "freeze" on your Trinsic service to prevent its unauthorized transfer to another carrier, it will be lifted when your Trinsic services are transferred to Matrix. At your request, Matrix can re-establish freeze protection for you after the transfer.

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Upon completion of the transfer, you will continue to receive the same Trinsic features, services, rates, terms and conditions of service that you enjoy today. There will not be a service interruption and your telephone number(s) will NOT change as a result of the transfer.

Notice of any future changes in rates, terms and conditions of service will be provided to you by mail or in your bill, or otherwise as provided in your service contract, if you have one. In addition to complying with any requirements of your service contract, Matrix will provide you with at least 30 days' written notice of any rate increase implemented within 90 days of completion of the sale from Trinsic to Matrix.

As always, you may choose another carrier for your telephone service at any time provided another service provider is available, and subject to the terms of your service contract, if you have one. Matrix will pay any carrier change charges associated with the transfer of your account to it. If you have placed a "freeze" on Trinsic's local or long distance services to prevent their unauthorized transfer to another carrier, it will be lifted when your Trinsic services are transferred to Matrix. At your request, Matrix can re-establish freeze protection for you after the transfer.

Until the actual transfer date, Trinsic will continue to be responsible for all customer service and billing issues. You should contact Trinsic with any complaints or other customer services inquiries you may have prior to the transfer. After the transfer date, you should refer your questions and complaints to Matrix.

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Upon completion of the transfer, you will continue to receive the same Trinsic features, services, rates, terms and conditions of service that you enjoy today. There will not be a service interruption and your telephone number(s) will NOT change as a result of the transfer.

Notice of any future changes in rates, terms and conditions of service will be provided to you by mail or in your bill, or otherwise as provided in your service contract, if you have one. In addition to complying with any requirements of your service contract, Matrix will provide you with at least 30 days' written notice of any rate increase implemented within 90 days of completion of the sale from Trinsic to Matrix.

As always, you may choose another carrier for your telephone service at any time provided another service provider is available, and subject to the terms of your service contract, if you have one. Matrix will pay any carrier change charges associated with the transfer of your account to it. If you have placed a "freeze" on Trinsic's local or long distance services to prevent their unauthorized transfer to another carrier, it will be lifted when your Trinsic services are transferred to Matrix. At your request, Matrix can re-establish freeze protection for you after the transfer.

Until the actual transfer date, Trinsic will continue to be responsible for all customer service and billing issues. You should contact Trinsic with any complaints or other customer services inquiries you may have prior to the transfer. After the transfer date, you should refer your questions and complaints to Matrix.

## \*\*This Notice Requires No Action on the Part of the Consumer\*\*

#### Dear Valued Customer:

Touch 1 Communications, Inc. ("Touch 1") is pleased to announce that Matrix Telecom, Inc. ("Matrix") is purchasing its domestic and international long distance communications service business. The anticipated date for the transfer of these services to Matrix is June 4, 2007, or as soon thereafter as Touch One and Matrix obtain the necessary regulatory approvals.

Upon completion of the transfer, you will continue to receive the same Touch 1 features, services, rates, terms and conditions of service that you enjoy today. There will not be a service interruption and your telephone number(s) will NOT change as a result of the transfer.

Notice of any future changes in rates, terms and conditions of service will be provided to you by mail or in your bill, or otherwise as provided in your service contract, if you have one.

As always, you may choose another carrier for your telephone service at any time provided another service provider is available, and subject to the terms of your service contract, if you have one. Matrix will pay any carrier change charges associated with the transfer of your account to Matrix. If you have placed a "freeze" on your Touch 1 services to prevent their unauthorized transfer to another carrier, it will be lifted when your Touch 1 services are transferred to Matrix. At your request, Matrix can re-establish freeze protection for you after the transfer.

Until the actual transfer date, Touch 1 will continue to be responsible for all customer service and billing issues. You should contact Touch 1 with any complaints or other customer services inquiries you may have prior to the transfer. After the transfer date, you should refer your questions and complaints to Matrix.



### Un Aviso Importante de Trinsic Communications, Touch 1 Communications, y Matrix Business Technologies Acerca de su Servicio de Teléfono Local y de Larga Distancia

\*\* Este aviso no requiere acción alguna por parte del cliente\*\*

#### Estimado Cliente:

Trinsic Communications, Inc. y Touch 1 Communications, Inc. (colectivamente, "Trinsic") se complacen en anunciar que Matrix Telecom, Inc. ("Matrix") está adquiriendo el negocio de servicio de comunicaciones locales, de larga distancia, internacionales, y de datos de Trinsic. La fecha prevista para la transferencia de estos servicios es el 4 de junio de 2007, o tan pronto como Trinsic y Matrix puedan obtener las aprobaciones regulativas.

Al completarse la transferencia, usted continuará recibiendo los mismos servicios, funcionalidades, precios, y condiciones que goza actualmente. NO habrá interrupción de servicio y su número(s) de teléfono NO cambiará como resultado de la transferencia.

Usted recibirá un aviso de cualquier cambio en el precio o las condiciones de su servicio, por correo o en su factura, o de la forma indicada en su contrato de servicio, en caso de tenerlo.

Por supuesto, usted puede seleccionar otro servicio telefónico en cualquier momento, si hubiese otro disponible, y sujeto a las condiciones de su contrato, en caso de tenerlo. Matrix pagará cualquiera tarifa relacionada con la transferencia de su cuenta a otro servicio telefónico. Si usted ha pedido "congelar" su servicio local o de larga distancia con Trinsic para impedir la transferencia no autorizada de estos servicios, la congelación se cancelará al transferir los servicios de Trinsic a Matrix. Si usted lo solicita, Matrix restablecerá la congelación.

Trinsic continuará siendo responsable de todas las cuestiones de facturación y servicio al cliente hasta que la transferencia se haya realizado. Usted debe comunicarse con Trinsic en caso de tener alguna queja o pregunta relacionada con su servicio antes de la fecha de la transferencia. Después de la fecha de la transferencia, usted deberá plantear sus quejas o preguntas a Matrix.

Si tiene alguna pregunta relacionada con su servicio, comuníquese con un representante de servicio al cliente de Trinsic al 877-987-4674. Si tiene preguntas acerca de los servicios de Matrix, llame al 888-411-0111.

Un Aviso Importante de Trinsic Communications, Touch 1 Communications, y Matrix Business Technologies Acerca de su Servicio de Teléfono Local y de Larga Distancia

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